

# Job description

<b>Job title</b>	Senior Product Developer
<b>Employment type</b>	Full-Time   Permanent
<b>Reporting to</b>	Products Director
<b>Working hours</b>	9.30am – 5.30pm - Monday to Friday (Role requires out of hours work and potential travel)
<b>Location</b>	85 Gracechurch Street, London EC3V 0AA
<b>Salary</b>	£ Competitive
<b>Bonus</b>	Discretionary Bonus Plan

CFC Benefits include 25 days holiday, Private medical insurance (plus dental and Optical cashback benefit), Life insurance scheme, Income protection scheme, Pension plan, Season ticket loan, Subsidised gym membership, 24/7 employee assistance programme and dress down Fridays. CFC social events include summer party weekend, Halloween and Christmas parties.

## About CFC

CFC is a specialist insurance provider and a pioneer in emerging risk. With a track record of disrupting inefficient insurance markets, CFC uses proprietary technology to deliver high-quality products to market faster than the competition while making it easier for brokers to do business. Our broad range of commercial insurance products are purpose-built for today's risks, and we aim to give our customers everything they need in one, easy-to-understand policy.

Headquartered in London and backed by Lloyd's, CFC serves more than 70,000 businesses in over 80 countries. We're privately held and growing faster than any of our competitors in the market.

Although insurance is a serious business, our culture isn't too corporate and we never take ourselves too seriously. We are 'one-team' and enjoy a culture of openness and encouragement. We invest heavily in the learning and development of our people and enjoy a fast paced working atmosphere that is friendly, supportive, and fun.

## Role definition

Reporting to the Products Director, as Senior Product Developer you will be responsible for the creation and maintenance of specialist commercial insurance products and providing a quality support service to the Underwriting and Claims teams on complex product related enquiries.

You will be assisting the Products Director with the strategic planning and development of CFC's product portfolio. This will include working with teams around the business to monitor the performance of product coverage, identifying opportunities to drive innovation, conducting and facilitating competitor and market analysis, and extracting actionable insights from our internal data.

With over 50 CFC products across multiple business lines, you will be managing a large number of projects and stakeholders at any given time. To be successful in this role, you will thrive working in a fast-paced and results-driven business, have strong attention to detail, be a confident communicator and have an analytical mind.

## Key responsibilities & Accountabilities

- Drafting of policy wordings, policy endorsements, application forms, schedules and ancillary documents in the CFC in-house style, ensuring they are compliant with territorial requirements and meet the requirements of the specialist business line (cyber, tech, media, professional liability, general liability, commercial property, management liability, product recall, medical malpractice etc)
- Respond to and take ownership of underwriter and claims generated product enquiries of all complexity within the prescribed timeframe and obtain the appropriate sign off before issuance
- Project managing the development and delivery of new product initiatives and product version upgrades from initial concept to final release within the prescribed timeframe
- Working with the systems development team to achieve successful system integration of new product initiatives and product version upgrades, including the creation of detailed user requirements and user acceptance testing
- Relationship managing the communication between the products team and underwriting teams and other key stakeholders throughout the business in respect of the progress and release of new product initiatives and product version upgrades
- Maintain accurate records of version control of all documents
- Research any jurisdictional requirements or other compliance issues through the use of Lloyds Crystal, the compliance team and other channels, as appropriate
- Train and develop the skillset of junior members within the team, providing one to one support and guidance as required

## Skills & Ability

- Exceptional communicator, both written and oral, with an ability to communicate professionally and clearly with a wide variety of stakeholders, including C-level executives
- Strong time management, presentation, organisational and negotiation skills
- Accuracy and attention to detail
- Able to develop strong relationships with key stakeholders and to work collaboratively
- Able to make informed decisions without hesitation
- Able to analyse data and look for trends to extract actionable insights

## Knowledge & Experience

- 5-10 years wordings experience in an equivalent role
- Strong understanding of, and experience developing, commercial insurance products

## Education & qualifications

- Law degree highly regarded but not essential
- Dip CII achieved, or working towards

## Our Core Values



**CFC Core Values**

<p><b>Passion &amp; Perseverance</b></p>  <p>We're passionate about what we do and it shows.</p>	<p><b>Respect &amp; Humility</b></p>  <p>We treat everyone as we would want to be treated.</p>	<p><b>Intensity</b></p>  <p>We hold ourselves to the highest standards, always.</p>	<p><b>One Team</b></p>  <p>We show up as one team to achieve outstanding results.</p>
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The information contained within this job description is not intended to be an all-inclusive list of the duties and responsibilities of the role. The role holder may be required to perform other related duties as assigned. CFC Underwriting Limited may at its discretion, assign or reassign duties and responsibilities as appropriate.